

# The Pipeline

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## Steve Veno Elected to NCSEA Board of Directors

*By Kathy Adams, CFC Child Support*

Steve Veno, director of Kentucky's child support program, was elected to the National Child Support Enforcement Association's (NCSEA) Board of Directors last week at the organization's 48<sup>th</sup> national conference in Chicago. He was one of six members elected, from 13 candidates, to serve on the board of the largest professional organization of child support employees in the country.

Veno has served as director of the Division of Child Support in the Cabinet for Families and Children since August 1994.

A veteran among the nation's child support directors, he has held numerous positions with NCSEA, including second vice president, site chair of the 1996 national conference and chair of two NCSEA 1999 Excellence Award committees.

He has also served as chairman of the public awareness committee of the National Council of State Child Support Administrators. Veno holds a Bachelor's degree in Political Science from Kentucky State University.

"I feel my election to the Board of Directors will benefit Kentucky's child support program in many ways. In addition to learning a lot of information in advance, Kentucky will also have input on a national level," said Veno.

NCSEA represents dedicated child support professionals around the country and the world, and provides members with a comprehensive network of professionals, educational programs, publications and opportunities in the child support community.



## Go Back to School With a Child: Be a Mentor

*By Margaret Davis Harney, CFC Communications*

Help a local child reach his or her full potential this school year. Volunteer to serve as a mentor with Special Friends.

As a Special Friend, you would spend one hour each week – usually a lunch hour – with a child who may need to overcome a variety of barriers to learning and development. Children are selected for the program by school personnel, and all ages, elementary through high school, are eligible.

The Capital City Optimist Club and Frankfort Independent Schools started the mentoring program at the beginning of the 1996-97 school year.

The following year Secretary Viola Miller of the Cabinet for Families and Children granted permission for an active mentor recruitment and training program from within the cabinet. The program is now being expanded statewide.

Everyone is invited to participate, but most volunteers are either current or retired state employees, representing a number of state agencies. Several Special Friends mentor two or more children.

A background and records check must be completed on all prospective mentors, and all are provided training before being matched with a child. Every attempt is made to match a mentor and child who have similar interest.



For more information, contact Ronnie Dunn of CFC's Employee Services Branch, (502)564-7770.

## Kentucky's New Area Codes



The 502 area code was split recently, and area code 270 replaced 502 in much of western Kentucky. Beginning April 19, calls could be placed to exchanges in the new area code using either 270 or 502 area codes. It will become mandatory to use the new area code on Nov. 1, when calls using the old area code will be blocked.

A map of the new area code boundaries is on the Public Service Commission's Web site at [www.psc.state.ky](http://www.psc.state.ky). A list of prefixes in the new area code is at [www.bellsouth.com/areacode/](http://www.bellsouth.com/areacode/)

There has been some difficulty in reaching some exchanges using the 270 area code. If you have a problem using the 270 area code, contact Ann Kennedy at (502)564-5276 or Bill Davies at (502)564-5270.

The Public Service Commission has also announced a new area code for Northern and Central Kentucky, now in the 606 area code. Effective next spring, the new area code will be 859, or "UKY." Eastern Kentucky will retain its 606 area code.

The new "UKY" code will go into effect April 1, 2000, but there will be a six-month permissive dialing period. During that time, customers can dial either 606 or "UKY" and successfully complete the call to the new area code region. Dialing the new code will become mandatory Oct. 1, 2000.

## Building 'hardening' starts with September cleanup

The Human Resources complex will be undergoing a few building "hardening" efforts aimed at improving security sometime late this fall. Details are still being worked out, but measures such as electronic ID-card readers at the doors, visitors' passes, and parking changes are planned.

As part of the process, staff will be asked to participate in a major building cleanup the week of Sept. 20-24. Dumpsters will be provided, and you are asked to dispose of any trash that has been accumulating in your work area. If there is furniture and equipment that you are not using, there will be staff on hand that week to help you place it into surplus. Get a head start by archiving old records now.

Look for more information in future issues of Pipeline. Meanwhile, you may e-mail your questions to: **Ann Hall, Andrew Bland, Darrell Welch, John Mynhier, John (Brad) McGill, Lori Gibson or Bart Bolin.** Thank you for your cooperation.



## Helpful Web Sites

Something new will be added to these *Helpful Web Sites* each week.

Remember to "bookmark" the ones you will want to refer to often. If you've found a helpful site you would like to share in this column, e-mail it to <mailto:margaret.harney@mail.state.ky.us>

### Training and Computers

<http://www.state.ky.us/agencies/finance/depts/gsc/gscpage.htm> – Governmental Services Center site with links to registration information, a list of workshops, and a list to training liasons.

<http://www.msnbc.com/news/171560.asp> – info on computer bugs

### Health and Fitness

<http://womencentral.msn.com/women/fitness/article.asp> – tummy-buster exercises

### General Info

<http://aspe.hhs.gov/poverty/99poverty.htm> – the latest federal poverty guidelines

<http://www.kyret.com> – Kentucky Retirement Systems

<http://www.os.dhhs.gov> – U.S. Department for Health and Human Services

### Educational and/or Fun

<http://howstuffworks.com> – lots of info on "how stuff works," including computers, the Internet, your body, food and more

<http://www.kystateparks.com/agencies/parks/commerce.htm> – online shopping for items available at state park gift shops

### Children

<http://www.ncoff.gse.upenn.edu> – National Center on Fathers and Families

<http://www.childabuse.org> – Prevent Child Abuse America

<http://nccic.org> – National Child Care Information Center

## Leadership Notes

The Aug. 16 CFC Leadership Meeting included discussion on the following topics:

- Year 2000 preparedness
- Travel Report: Child-welfare statistics, etc.
- Travel Report: Conference on procurement and bidding
- Travel Report: Impact of an aging America
- Building Hardening
- "Right Sizing"
- Report From Regions; Plans for next Leadership Institute
- KECC kickoff Aug. 24 statewide; Aug. 31 at CFC

Find out more about these topics at your next staff meeting or by talking to your supervisor.

## Old CFC Computers Surplused/Donated

The Cabinet for Families and Children's Office of Technology Services has completed its computer equipment rollout, shipping over 8,100 pieces of equipment statewide, and has now started the process of picking up old personal computers and mainframe equipment.

The old equipment will be picked up by staff from CFC's Office of Program Support's Leasing and Design Branch. Because of the renovation, the PC's on the 3<sup>rd</sup> floor of the Human Resources building will be picked up first.

Over the next several months, the Cabinet will surplus old computer equipment, and donate as appropriate, to VISION 2000 community partners, other state agencies and non-profit organizations. Organizations that have programs that assist families and children served by CFC will be given priority for computer donations.

Many employees have asked to purchase or receive an old PC for personal use. State policy implemented by the Finance and Administration Cabinet states that this is not allowable.

State equipment can only be surplused by:

- 1) donating it to another state agency, or
- 2) surplusing it to the Finance & Administration Cabinet, or
- 3) donating it to a non-profit organization.

If you have any questions on surplusing computers, please contact Christopher Smith at (502)564-6478 ext. 3361, or Steve Skelton at (502)564-7736.

All CFC offices should have turned in a completed CFC-117, "Equipment Assignment Record and Receipt" form, to Radar Howe of leasing and design by Aug. 13. This form is used to transfer equipment from one area or office to another. If an unused PC or other unused computer equipment is not picked up in your area, please contact Howe at 564-7530 ext. 3243.



### Child Support to Hold Public Hearing on Guidelines

The Child Support Guidelines Review Commission will hold a public hearing in Frankfort Aug. 25 at 6 p.m. The hearing will be held at First City Complex, conference rooms B and C, 102 Athletic Drive.

Any citizen who would like to provide testimony concerning Kentucky's child support guidelines should contact Kathy Adams, Division of Child Support, at (502) 564-2285, extension 406, no later than Aug. 23.



## Central Office Notes and Activities

- Visit the Cabinet for Health Services booth at the **Kentucky State Fair, Aug. 19-29**, at the Kentucky Fair and Exposition Center in Louisville.
- The Annual **U.S. 127 Yard Sale** will be held Aug. **19-21**. For more information, including designated parking, see the Transportation Cabinet Web site at [www.kytc.state.ky.us](http://www.kytc.state.ky.us).
- **CHS/KECC Kick-off, Casual Day and Margaritaville, Aug. 24**; Shorts and Flip-Flops Day – pay \$1 to wear shorts and flip-flops all day – sponsored by Health Services; Margaritaville – 11:30 a.m. – 1 p.m., cafeteria – lunch menu features Cheeseburgers in Paradise and faux Margaritas, with music by Jimmy Buffet – prizes for the wildest hats and craziest earrings – sponsored by Health Services.
- **Women in Government Network** will meet **Aug. 25**, 11:30 a.m., at Columbia Steak House.
- **CFC-Workforce/KECC Kick-off Carnival – Aug. 31**, a joint effort of all staff in the Human Resources Building – food, games, clowns, music, prizes, informational booths with participating charities, and more.
- **Labor Day**, a paid holiday, is **Sept. 6**.
- The registration deadline for the "Kids Are Worth It" **child abuse prevention conference** is Sept. 1. It will be held Sept. 13-15 at the Executive West Hotel, Louisville. Continuing education units will be available. For more information, or to register, contact Prevent Child Abuse Kentucky, (606) 225-8879.
- **Follies Talent Showcase** – Sept. 14, 11 a.m., Health Services Building – sponsored by CFC to benefit KECC.
- Nominations for **CFC Employees of the Month** are due by the 15<sup>th</sup> of each month. For more information, or to submit a nomination, contact Charlene Nation of the Employee Services Branch, CHR-5, phone 564-7770. She will also accept nominations sent by e-mail.
- The **aerobics program** meets every Tuesday and Thursday at 5 p.m. in the cafeteria. Call Beth Bates at 564-4150 for more information.



## **Service Region Administrators Associates and Service Region Clinical Associates**

Congratulations to the following individuals who have been appointed to each Service Region.

### **Purchase**

#### **Service Region Administrator Associates**

Peggy Meriedeth and Betty Shaw

#### **Service Region Clinical Associate**

Gary Ford

### **Pennryle**

#### **Service Region Administrator Associates**

George Byars and Patricia Ezell

#### **Service Region Clinical Associate**

Marcia Lane

### **Green River**

#### **Service Region Administrator Associates**

Margaret Tichenor and Joseph Abel

#### **Service Region Clinical Associate**

James Hudson

### **Barren River**

#### **Service Region Administrator Associates**

Linda Huffman and Mary Cook

#### **Service Region Clinical Associate**

Vivian Hurt

### **Lincoln Trail**

#### **Service Region Administrator Associate**

Magdalun Reed

#### **Service Region Clinical Associate**

Pam Tungate

### **Lake Cumberland**

#### **Service Region Administrator Associates**

Martha Blevins and Glenna Bagwell

#### **Service Region Clinical Associate**

Karen Bristow

### **KIPDA**

#### **Service Region Administrator Associates**

Sherry Owens and John Lightsy

#### **Service Region Clinical Associate**

Danita Sullivan

### **KIPDA (Jefferson County)**

#### **Service Region Administrator Associates**

Timothy Alexander, Rebecca Beld, Sandra Bryant,  
Mary Gordon, Bev Kirven, Nelson Knight, Pamela  
Reynolds and Martha Roberts-Blethen

#### **Service Region Clinical Associates**

JoAnn Harrison and William Nusz Jr.

### **Northern Kentucky**

#### **Service Region Administrator Associates**

Diane Sowards, Cynthia Withrow and Joel Griffith

#### **Service Region Clinical Associate**

Marcia Maher

### **Bluegrass**

#### **Service Region Administrator Associates**

Margaret Adams (Boyle Co), Drew Lane (Madison  
Co) and Shirley VonDerau (Scott Co)

### **Bluegrass (Fayette County)**

#### **Service Region Administrator Associates**

Marian Evans and Jamie Breeding

#### **Service Region Clinical Associates**

Ryce Hatchett and Jan Williams

### **Gateway/Buffalo Trace**

#### **Service Region Administrator Associates**

Paul Sexton and Ann Johnson

#### **Service Region Clinical Associate**

James McKenzie

### **FIVCO**

#### **Service Region Administrator Associates**

Sheila Lambert and Rebecca Fulks

#### **Service Region Clinical Associate**

Charles Skean

### **Big Sandy**

#### **Service Region Administrator Associate**

Diana Norris and Dianne Andrews

#### **Service Region Clinical Associate**

Deborah Price

### **Kentucky River**

#### **Service Region Administrator Associates**

Judy Page and Charlene Clemons

### **Cumberland Valley**

#### **Service Region Administrator Associates**

Sharon Boggs and Peggy Woods

#### **Service Region Clinical Associate**

Cheryl Franklin

**Pipeline**, a weekly newsletter for employees of the Cabinets for Families and Children and Health Services, welcomes reader comments and contributions. Items for *Pipeline* are due by 4:30 p.m. Tuesday; items for intercom announcements are due by 4:30 p.m. Monday. Call (502) 564-6786 or send information to Patricia Boler at [Patricia.Boler@mail.state.ky.us](mailto:Patricia.Boler@mail.state.ky.us)